



Palmer's

Quality self-catering Accommodation in a rural village setting near Chichester
www.chichesterselfcatering.com

CONDITIONS OF BOOKING Chichester Self-Catering Accommodation – Palmer's

The tenant shall mean the person in whose name the booking is made and shall include the person or persons on whose behalf the same is made. Acceptance of the booking by the tenant indicates acceptance of these and conditions. The tenant must be over 18 years of age.

1. We will hold by way of a debit card pledge as a security deposit of £300 against:
 - a. Any damage incurred by the tenant to the property or its contents or by a member of his/her party or any visitor during his/her stay.
 - b. The reasonable cost of cleaning the property and/or its contents if the tenant leaves the property in an unsatisfactory condition on departure.
 - c. Payment of any outstanding amounts which are due or become payable under their booking term.
 - d. The return of all keys to the property by the tenant on the check out date (the loss of such keys will incur a penalty of £25 and damage to any key a penalty of £10)
2. Bookings made more than eight weeks in advance require a one-third non-refundable deposit (33%). The balance is then due a minimum eight weeks before your holiday commences.
3. Once you have booked a property, an agreement (this document) is drawn up between you and the owner of the property. This agreement is sent to you for your signature and should be returned to us along with a deposit equal to one third of the total amount due. This can be made either by cheque payable to G. Palmer or card payment (debit card only) in GB Pounds Sterling.
4. Bookings made eight weeks or less before arrival require the full payment. Bookings made within one week (seven working days) prior to your holiday must be paid in FULL in CASH or debit card only.
5. If the booking is cancelled within eight weeks of the commencement date, then the full rent due will be retained. If the house is re-let within this time you will get 60% of the full price returned to you. If you decide to leave early, for whatever reason, unless it can get re-let, you will not get any refund and it will be less any additional costs involved to market it etc.
6. Bookings will be taken from Friday to Friday. The key may be obtained from the key safe to the right of the garage doors. The keycode will be supplied. Keys to be returned to the keysafe by **10.00am** or earlier on the day of departure. If an extra set of keys are required please advise. A later check-out may be possible for a further charge – please enquire.
7. On your departure the property MUST be left in a clean and tidy condition - as you would wish to find it yourself or a charge proportional to the extra cleaning time required becomes chargeable at no less than £25 per hour. Likewise not vacating the property by 10am will incur a similar charge as it delays the cleaning. Thank you. A late check out can be requested at an additional charge. It may not always be possible.
8. We recommend that you take out your own holiday insurance in case of accidental damage, late cancellation or other circumstances.

*Gayle Palmer, Proprietor
Living ElementsClinic*

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9. Please BRING YOUR OWN TOWELS for use at the beach or if you hire a hot tub during your stay. Do NOT use the house towels.
10. Please inform the owner of any damage on arrival or during your stay immediately so it can be quickly rectified. Use the feedback form for this or in person.
11. The use of the log burner. A full fireguard screen can be installed if there are small children about, as it gets very hot. Please request it. ALL children must be supervised when this is in use.

IMPORTANT NOTICE: Every effort has been made to describe the property as accurately as possible in our brochure or online, however, we recommend that you view your chosen property prior to booking to avoid the possibility of disappointment and we will not be held responsible if, upon your arrival, the property does not meet with your expectations.

Cutlery and crockery is supplied.

Tea & coffee, condiments are included in your Welcome Pack.

Electricity is included in the rental unless otherwise stated.

There may be a charge for the gas for the BBQ in the Summer

SLEEPING / BEDDING / TOWELS - this IS included in your booking cost, unless you stay for more than a week and it needs to be changed when there is an additional cost.

1. Master Bedroom ensuite: 5' Kingsize DOUBLE BED Kingsize sheet. Kingsize duvet cover. 4 pillow cases. 2 bath towels. £24 PER WEEK if more than a weeks' stay
2. West Wing: 6'' Super king size DOUBLE BED OR two 3' SINGLE BEDS Super Kingsize sheet. Super Kingsize duvet cover. 4 pillow cases. 2 bath towels. OR 2 single sheets, 2 single duvets, 4 pillow cases. 2 bath towels, Cost £26 for the week for the super kingsize or £12 per single if more than a weeks' stay PLUS a KING-SIZE SOFA-BED if necessary. Please advise if this has to be made up. £24 per week.
3. Front bedroom: DOUBLE BED Double sheet, duvet cover and 2 pillowcases. 2 bath towels. £22 per week.
4. East Wing: Two SINGLE 3' BEDS Single sheet. Single duvet cover (or single flat sheet if blankets are supplied instead of duvets). 2 pillow cases. 1 hand towels, 1 bath towel, 1 flannel Per person. Cost £12 per single if more than a weeks' stay
5. North wing: Super kingsize bed Double sheet. Super Kingsize duvet cover (or double flat sheet if blankets are supplied instead of duvets). 4 pillow cases. 2 bath towels. £26 per week
6. DOWNSTAIRS wheelchair accessible room: Single 3' BED Single sheet. Single duvet cover (or single flat sheet if blankets are supplied instead of duvets). 2 pillow cases, 1 bath towel Cost £12 for the week if more than a weeks' stay

All the linen will be made up on your arrival. If the booking is for one week then for us to return your deposit the linen must be placed in the bags in the downstairs utility room. The inventory will be checked to ensure that all is correct and there is no staining / damage, and it is to be left in the property for collection on your final day. If stains cannot be removed from any bedding that whole set will then be chargeable on a replacement basis. Likewise with towels – note this is not the

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same cost as the laundry. If the booking is for more than one week then the linen must be placed in the laundry room on each Friday morning by 10.00am ready for the cleaner to collect, if you have asked for a house clean to be done, and it will be replaced with fresh linen during the day.

COT HIRE and other accessories etc. Travel Cots and a highchair are available on request. Cot linen is NOT included. Please ensure that you bring your own linen for the baby and blankets etc. Baby monitor and bottle heater hire £5 per week.

If you have any queries, please contact Gayle Palmer, preferably by email. Thank you.

I hope you enjoy your stay at Palmer's in this part of sunny West Sussex.

I understand and agree to the terms and conditions in this document and to any other documents or as on the house website or advised by the owner for the duration of my stay – whether in writing, by email or verbally.

Today's Date:

Family Name Printed:

Dates of stay are:

Signed:

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